

**Donald Miller** is Vice President of Global Delivery Services at Telcordia. As such, he and his team are responsible for the worldwide deployment and program management of Telcordia's Operations Solutions (OS) product suite. These end-to-end solutions of fixed, mobile, and broadband communications software and services support the business and operations of communications service providers (CSPs) across the globe.

Mr. Miller has spent over 25 years in the Telecommunications Industry, during which time he has led organizations with responsibilities ranging from systems engineering and software development to quality assurance and service delivery. He has broad industry knowledge of many operations support systems, with a focus on the planning and engineering, fulfillment and work force management suites of products. He has spent extensive time managing customer engagements and product implementations at client sites in Europe, North America and Asia Pacific.

Mr. Miller holds a Bachelor's degree in Industrial Engineering from the State University of New York at Buffalo and a Masters degree in Computer Science from the University of Southern California.